

## PRIVACY NOTICE

### INTRODUCTION

We want you to know what happens with information (sometimes called data) about you, when you use TT Rock Stars or NumBots.

If you need help understanding what this page means, you can ask your parent, carer or another responsible adult such as your teacher, who should be able to explain it to you (or they can ask us if they're not sure either).



### WHAT INFORMATION ABOUT YOU HAVE YOUR ADULTS GIVEN US?

Your teacher, parent, carer or another adult has given us a little bit of information about you.

If you're a school user then your teacher may have given us your name, what age group you are in, the name of your class and the name of your school. If your parent, carer or tutor has signed up, they have probably only given us your name.

Your school may also provide extra information about you to help them know how you're getting on based on certain things about you, such as your gender, whether you have extra help at school or if you receive free school meals. If you'd like to know more about why the school gives us this information you can ask your teacher to explain.



### WHAT INFORMATION DO YOU GIVE US, WHAT DO WE DO WITH IT AND WHY?

When you play one of our platforms, we are able to collect other pieces of information about you, such as:

- Your answers to the maths questions and how long you take to answer a question. This information helps us know what stage you're at with your learning so that we can help you get the right questions and let you know how you're doing. It can also let your teachers, parents, carers or responsible adults know how well you're doing so that they can help you improve at maths, award you with certificates and create a school leader board.
- Information about whether you're using the app or the website and which version you're using. That allows us to help you better if there's a technical issue.

If you email us or message us on our social media channels then we can collect:

- Your email address or social media handle and what you actually say to us – for example, you may email us if something is not working properly or if you want to make a suggestion for how to improve TT Rock Stars or NumBots.

There is no need to worry because we will only collect the smallest amount we need so that you can enjoy the programmes.



### WHO ELSE GETS TO SEE MY INFORMATION?

- Your teachers, parents, carers or tutor will be able to see how you are getting on.
- The individuals and companies who help to build our programmes. We always make sure they know how to protect your information and they sign a set of rules.
- Sometimes we provide facts and figures about the use of our programmes to research organisations to help them understand how children like you learn maths. When this happens, we will never tell them who you are – they will just see the answers given to the maths questions.



### HOW LONG DO YOU KEEP MY INFORMATION FOR?

We only keep information about you until it is deleted by your teacher, parent, carer or tutor or by us 90 days after your school's, family's or tutor's subscription has ended.



### WILL YOU EVER CHANGE YOUR PROMISES ABOUT MY INFORMATION?

Sometimes the law changes or we are told to do things differently. When this happens it might mean that we have to change this document, but we will always let you know (within the programmes) if anything big changes first.



### WHAT IF I NEED HELP?

If you have any questions about our use of your personal information, please contact us (or ask a responsible adult to contact us for you) using the following details: [support@mathscircle.com](mailto:support@mathscircle.com)



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